

Good afternoon

As a long time (client,player)

i want to report a display of **bad engagement and unreasonable behavior from a moderator** at the discord that Keen Software House promote.

The warn that was made and the approach of this moderator was nothing but a **display of bad attitude and abuse of power**.

By answering and adding a comment to a previous message I have used a common tag of discord "@everyone" I didn't made any notification or did any spam at said discord (and I was aware of this. By using this tag that would not happen), I used the tag because in the chat the color would be more visible and grab more attention.

**Attention to a bug report, a improvement that must be made in the game in order for players have a better experience in the game.**

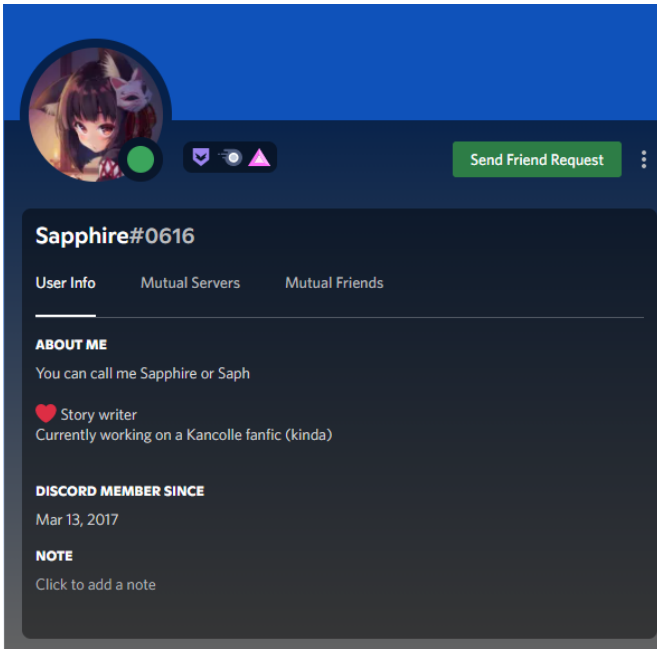
The moderator in question just stood from a position that this was a bad practice, I would like to know what kind of bad practice that is, since the Platform Discord have rules and roles to prevent this "bad practices". **Some moderators** have a lack of knowledge and preparation to this kind of "contact with the client", and this is not the first time I have seen this display of behavior from moderators (not all hopefully).

Discord Public Invite Link: <https://discord.gg/VRehtqxn>

**Moderator:**

Discord name at the channel: **Sapphire#0616**

Image from profile bellow:



**Sapphire#0616**

User Info Mutual Servers Mutual Friends

**ABOUT ME**

You can call me Sapphire or Saph

♥ Story writer  
Currently working on a Kancolle fanfic (kinda)

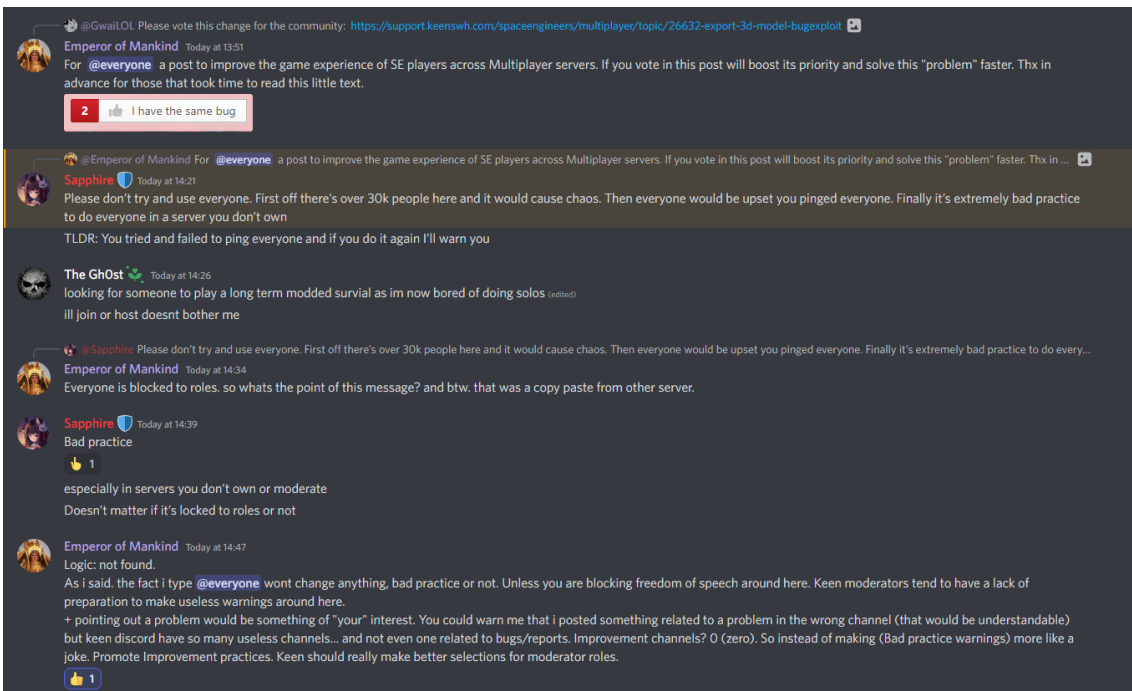
**DISCORD MEMBER SINCE**

Mar 13, 2017

**NOTE**

Click to add a note

Print screen from the chat:



@GwailLOL Please vote this change for the community: <https://support.keenswh.com/spaceengineers/multiplayer/topic/26632-export-3d-model-bugexploit>

**Emperor of Mankind** Today at 13:51  
For **@everyone** a post to improve the game experience of SE players across Multiplayer servers. If you vote in this post will boost its priority and solve this "problem" faster. Thx in advance for those that took time to read this little text.

2 I have the same bug

**Sapphire** Today at 14:21  
Please don't try and use everyone. First off there's over 30k people here and it would cause chaos. Then everyone would be upset you pinged everyone. Finally it's extremely bad practice to do everyone in a server you don't own  
TLDR: You tried and failed to ping everyone and if you do it again I'll warn you

**The Gh0st** Today at 14:26  
looking for someone to play a long term modded survival as im now bored of doing solos (edited)  
Ill join or host doesnt bother me

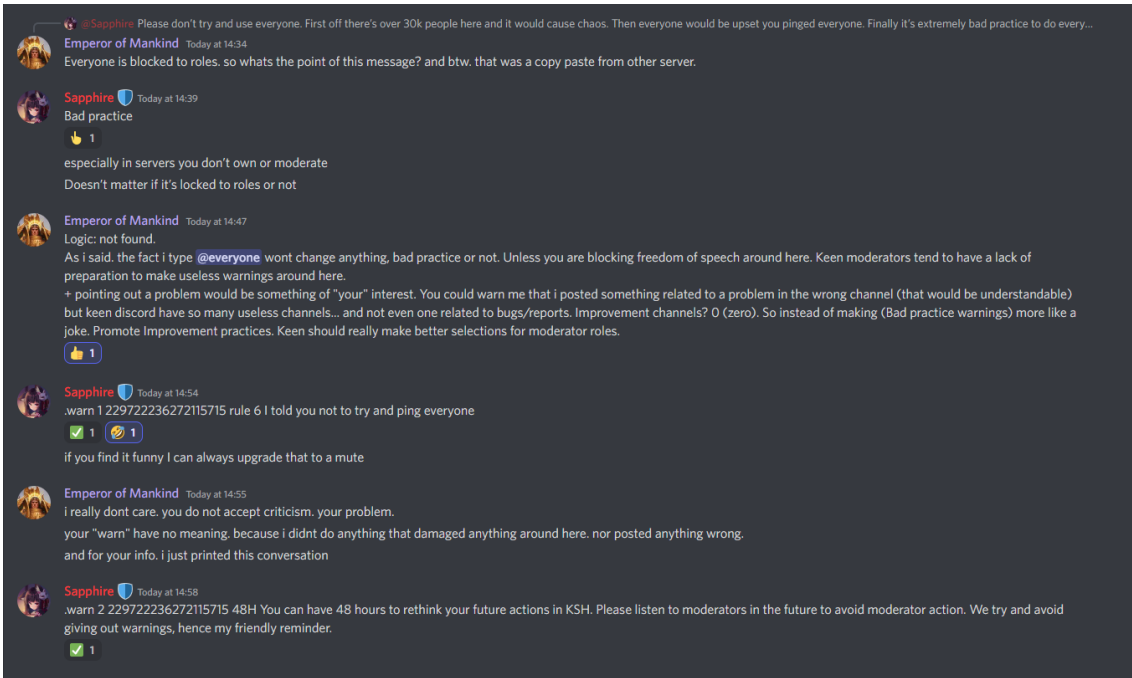
**Sapphire** Please don't try and use everyone. First off there's over 30k people here and it would cause chaos. Then everyone would be upset you pinged everyone. Finally it's extremely bad practice to do every...

**Emperor of Mankind** Today at 14:34  
Everyone is blocked to roles. so whats the point of this message? and btw. that was a copy paste from other server.

**Sapphire** Today at 14:39  
Bad practice  
1  
especially in servers you don't own or moderate  
Doesn't matter if it's locked to roles or not

**Emperor of Mankind** Today at 14:47  
Logic: not found.  
As i said. the fact i type **@everyone** wont change anything. bad practice or not. Unless you are blocking freedom of speech around here. Keen moderators tend to have a lack of preparation to make useless warnings around here.  
+ pointing out a problem would be something of "your" interest. You could warn me that i posted something related to a problem in the wrong channel (that would be understandable) but keen discord have so many useless channels... and not even one related to bugs/reports. Improvement channels? 0 (zero). So instead of making (Bad practice warnings) more like a joke. Promote Improvement practices. Keen should really make better selections for moderator roles.

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I Look forward for an answer to this situation.

Cumpliments.